



TOTAL PEOPLE
LEADERS IN LEARNING®

**CAREERS
EDUCATION,
INFORMATION,
ADVICE AND
GUIDANCE
HOSPITALITY**

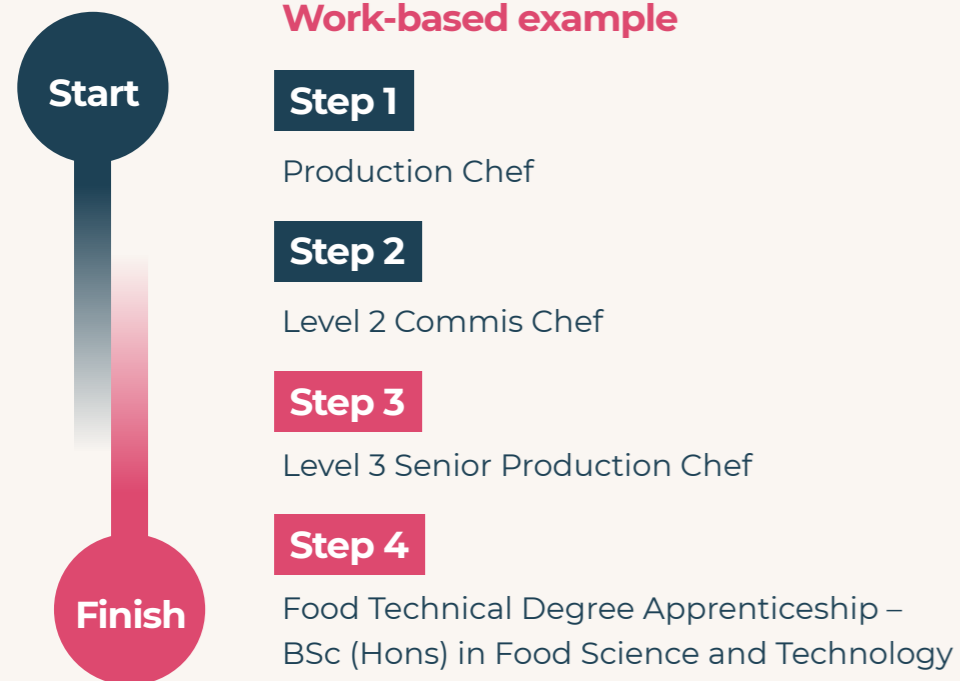
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QUALIFICATIONS

PATHWAYS FOR PROGRESSION

There are many qualifications that can help you progress your career in the hospitality industry. The pathways below are examples of how this might look.



JOB ROLES AND CAREER PROGRESSION OPPORTUNITIES

There are many different job roles within the hospitality industry across a huge range of businesses, both large and small, such as bars, restaurants, cafes, conference centres, hotels, schools and nurseries. There could also be opportunities to travel while working internationally.

- Commis chef
- Chef de partie
- Junior sous chef
- Sous chef
- Head chef
- Executive chef
- Development chef
- Care home chef
- School cook
- Factory cook
- Hospital cook
- Cafe cook
- Outdoor catering and events
- Hospitality supervisor
- Hospitality manager
- Catering manager
- Food and beverage manager
- Hotel manager
- Restaurant manager
- Sommelier

TRANSFERABLE SKILLS AND BEHAVIOURS

Transferable skills are the skills and qualities that can be applied to a wide range of different jobs.

If you decide that you no longer want to work in hospitality, it is important to be able to recognise the skills and behaviours you gained along the way, which will support you in a new career path.

Being able to promote these skills and behaviours to potential employers will demonstrate what you can bring to a role and how much you have learned from previous positions or experience.



The skills and behaviours include the following.

- Self-motivation
- Flexibility
- Teamwork and communication skills
- Willingness to learn and take on board and be able to follow instructions
- Organisational skills and the ability to delegate
- Attention to detail to ensure consistent, high standards
- Commitment and loyalty
- Strong work ethic
- Calm approach
- Ability to work under pressure
- Ability to adapt own behaviours to various situations
- Ability to work independently
- Language skills are also valuable, particularly French or Spanish
- Ability to think critically and reflect to help progression and development
- Ability to show empathy to people around you
- Ability to coach, support and mentor others



CAREER DEVELOPMENT USING TRANSFERABLE SKILLS

Some of the transferable skills identified would support many careers. Most employers seek people who are motivated, flexible and willing to learn. Excellent communication skills and an ability to work well as part of a team or independently are also skills welcomed by many and could be applied to almost any career.

Some other examples of careers/areas where these skills could be applied include the following.

- Working in the armed forces as a chef
- Cruise ships
- Hospitals
- Retail manager
- Schools
- Air cabin crew
- HR officer
- Marketing executive
- Education
- Teaching/lecturing
- Development kitchens (pub/restaurant or supermarket)
- Bed and breakfasts
- Cafe business



MATHS AND ENGLISH

These skills will be the foundation of a long and successful career, whichever vocation you choose in the future. Most jobs need people who can read and act on information confidently and communicate effectively with others (whether verbally or in writing). They also require some knowledge of maths for problem solving, whether that's in relation to money, estimating amounts, ordering or time management.

Other examples of maths and English skills you will develop while working within the hospitality industry include the following.

- Numeracy and financial skills in order to manage a budget
- Weighing and measuring
- Reading recipes
- Communication skills – listening skills, written communication, verbal and non-verbal skills
- Portion sizes
- Reading and recording temperatures
- Understanding costings/yield/GP/VAT
- Keeping financial records
- Administration skills
- Planning shifts and rotas
- Menu writing

WEBSITE AND CAREERS INFORMATION

National Careers Service

The National Careers Service provides information on 25 job categories, including Hospitality and Food Service. The service is free and provides information on how to enter the profession, the skills you need, what the job entails, progression opportunities and the average salary. [Click here](#) for more information.

Hospitality Action

Hospitality Action offers advice and assistance to all those who work or have worked in the hospitality industry. [Click here](#) to find out more.

Youth Employment UK

Youth Employment UK is an independent, not-for-profit organisation, founded to tackle youth unemployment, and provides a wide range of information and careers advice for young people aged 11 to 30 years. [Click here](#) to read more

UCAS

UCAS provides a wealth of independent careers information, advice and guidance. You can find out about different careers, apprenticeships and courses, as well as support guides that cover many aspects of student life. [Click here](#) for more information.

IfATE

The Institute for Apprenticeships and Technical Education (IfATE) provides a range of information, including occupational maps. Visit the site [here](#) and select the occupational route you are interested in.



Total People is part of LTE group.

LTE group is committed to equality of opportunity, non-discriminatory practices and supporting individual students.

